

Open Enrollment for 2017 coverage starts on November 1, 2016 and runs through January 31, 2017

Dear HealthSource RI Customer,

Get ready for open enrollment! Starting November 1, you'll have the option to choose a new plan for 2017. Just be sure to **make your choice and pay for your coverage by December 23.**

Like the plan you have? Just pay for your 2017 coverage by December 23 and your plan will be automatically renewed for the New Year. If your current plan is not available in 2017, we will renew you in a plan that is similar to the coverage you have now. You will receive another letter with details about your 2017 plan within the next few weeks.

IMPORTANT: If you have health insurance from UnitedHealthcare, you <u>must</u> contact HealthSource RI to pick a new plan. Because UnitedHealthcare will no longer be offering coverage through HealthSource RI in 2017, we will NOT be able to automatically renew you in a 2017 plan.

Important dates for choosing your 2017 health insurance:

- November 1 First day to shop for coverage
- December 23 Deadline to choose a different plan for January 2017
- **December 23** Deadline to make your first payment for uninterrupted coverage starting January 1, 2017
- **December 31** Very last day to pay for January coverage (ID cards will be delayed)
- January 31 Last day to shop for or make a change to your 2017 coverage

Get started:

If you like your plan, do nothing! Just pay for your January coverage by December 23.

If you have questions or want to change your plan, you can reach us:

Online - Visit HealthSourceRI.com to:

- Choose a new plan
- Make a payment
- Use our cost calculator for a quick quote
- Find in-person enrollment help in your community
- · Learn about our enrollment events

By phone, call 1-855-840-4774 or Visit 401 Wampanoag Trail, East Providence to:

- Choose a new plan
- Make a payment
- Ask a question about your account

Our hours are Monday- Friday 8 am - 7 pm. We will be open Saturdays during Open Enrollment as well.

You can also call 2-1-1 to find in-person help in your community.

Thank you for being a HealthSource RI customer. We appreciate your business.

Sincerely,

The Team at HealthSource RI