



As the bulbs pop out and the buds return to the trees, we can see the season begin to change. The seasons are also changing at HealthSource RI, where we just completed our 12th annual Open Enrollment (OE) with a new record high of **42,695 individuals and families enrolling in health coverage**. [Read the full OE press release here.](#)

This OE brought us an unexpected cybersecurity incident, but all partners including HealthSource RI were quick to respond. HSRI was able to develop a temporary workaround to help people keep and obtain coverage while the system was down. Open Enrollment was also extended by a month to give people more time to figure out their coverage.

Despite challenges, HSRI was still able to grow the number of customers we serve. We are grateful for our dedicated team that made this happen, and you as our community partners. Each conversation and each person you talked to helped spread awareness and ensured Rhode Islanders were able to protect themselves and address their health coverage needs.



As we head into Spring 2025, there are many potential changes on the horizon. Just as we did for the data breach, HSRI will be here to continue sharing information and provide you with the most up-to-date information. *We plan to continue this quarterly newsletter, and just like we did in December, if urgent situations and events arise, we will also use this newsletter to expand our communication and share timely information.*

We are now in our Special Enrollment Period (SEP). *What is SEP again?* It means you need to have a qualifying life event (sometimes shortened to QLE) to sign up for coverage. Don't worry – there are many qualifying life events including marriage,

losing employer health coverage, turning 26 and aging off your parents' plan, having a baby, and more. You can learn more about SEP at the link below.

[Learn more about Special Enrollment](#)

Have you heard of 988?



In July 2022, the National Suicide Prevention Lifeline (NSPL) transitioned to a nationwide three-digit number, 988. 988 provides free, confidential, 24/7 access to trained crisis counselors who can help people of all ages experiencing emotional distress, thoughts of suicide, mental health or substance use crises, or who just need someone to talk to.


People can call or text 988 or chat 988lifeline.org for themselves or if they are worried about a loved one who may need crisis support.

When a caller dials 988, they have the option to press "1" to be routed to the Veteran Crisis Line (VCL), "2" to be routed to the Spanish subnetwork, or "3" to be routed to the LGBTQI+ Youth line.

Calls originating in Rhode Island are typically connected to the dedicated team at the Rhode Island call center for local support and resources. The current data shows [98% of calls are answered in Rhode Island.](#)

Learn about HealthSource RI

NEED HEALTH COVERAGE?



LEARN AT AN UPCOMING VIRTUAL INFO SESSION WITH HEALTHSOURCE RI.

HealthSource RI is the state's official marketplace for health insurance, where you can find coverage that works for you and your family.


MARCH	
En Español: Martes 3/25	4:00 p.m.

APRIL	
Wed. 4/2	9:30 a.m.
Tues. 4/15	11:30 a.m.

MAY	
Wed. 5/7	9:30 a.m.
Thurs. 5/15	4:30 p.m.
En Español: Jueves 5/15	11:30 a.m.

JUNE	
Tues. 6/3	9:30 a.m.
Wed. 6/11	11:30 a.m.

Visit HealthSourceRI.com, or get more information and sign up by scanning the QR code below.

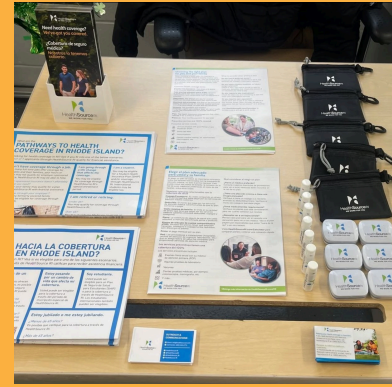


This presentation is held via Zoom. Your privacy is our top priority and attendees will not see each other's faces, questions, or contact information.

HSRI in the Community

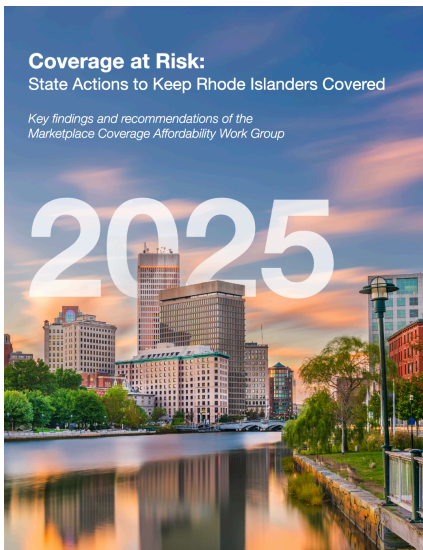
HealthSource RI continues to engage with the community through meaningful outreach and education efforts. In March, the team delivered an interactive presentation at a Health Equity Zone (HEZ) event, highlighting the power of storytelling in shaping healthcare policy and the Affordable Care Act. Additionally, HealthSource RI connected with local veterans and caregivers at the recent Veteran Caregiver event, offering valuable information on health coverage options.

HSRI also recently participated in Wellness Week on WADK Newport! Director Lindsay Lang and Assistant Director for Employers Kristen Areson discussed key insights on health coverage and HSRI for individuals, as well as for small employers.



Listen to the WADK Podcast

Additional Resources



HealthSource RI's Affordability Work Group recently concluded their findings and recommendations pending potential changes to health coverage affordability. Read the full report [here](#).



Need assistance?

- Call HealthSource RI at 1-855-840-4774 or chat live at HealthSourceRI.com in English or Spanish. Our call center and live web chat are available Monday through Friday, 8 a.m. to 6 p.m. EST.
- Call 211 to connect with a Navigator for 1-on-1 enrollment support via phone, Zoom, or in-person. Navigators speak multiple languages and are available across Rhode Island.

Health coverage is required in the state of Rhode Island. Remember to get covered and stay covered throughout the year to avoid a penalty when filing your tax returns.

¿Necesita asistencia?

- Llame a HealthSource RI al 1-855-840-4774 o comuníquese con nosotros a través del chat en vivo en HealthSourceRI.com en inglés o español. Nuestro centro de llamadas y chat están disponibles de lunes a viernes, entre 8 a.m. y 6 p.m. EST.
- Llame al 211 para conectarse con un Navegador para obtener apoyo de inscripción 1 a 1 por teléfono, Zoom o en persona. Los Navegadores hablan varios idiomas y están disponibles en Rhode Island.

Se requiere cobertura de salud en el estado de Rhode Island. Recuerde que debe obtener cobertura y permanecerse cubierto durante todo el año para evitar una multa al presentar sus declaraciones de impuestos.



Need health coverage?
We've got you covered.

¿Cobertura de seguro médico?
Nosotros lo tenemos cubierto.



We've updated our Special Enrollment brochures! We have brochures in English, Spanish, and Portuguese available. Please email info@healthsourceri.com if you'd like any copies for your organization.

[Visit our Online Toolkit for More Resources](#)

Thank you for being a valued member of our health coverage community. If you're hosting a community event or in need of resources, we'd love to connect and expand our outreach. Feel free to email us at info@healthsourceri.com.



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You are on this list because you've indicated an interest in HealthSource RI.

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