

## How to change your contact information

- 1. Login to <u>your account</u> (if you're locked out of your account, you can use our web chat service to unlock it)
- 2. Scroll down until you see a blue button that says "report a change"
- 3. Select **Edit Information** in the **Primary Applicants Contact Information** section of the Application Review page.

## Primary Applicants Contact Information

Address: 45 Smith Street

Providence, RI 02908

Phone: 401-222-2222

Email: jane@email.com

Preferred language spoken: English

Preferred Language Read: English

Preferred Time: Anytime



4. After you've edited your information, double check to makes sure all of your contact information is correct. If HealthSource RI needs additional information from you or if we have an important message to share, we will use these details to contact you.

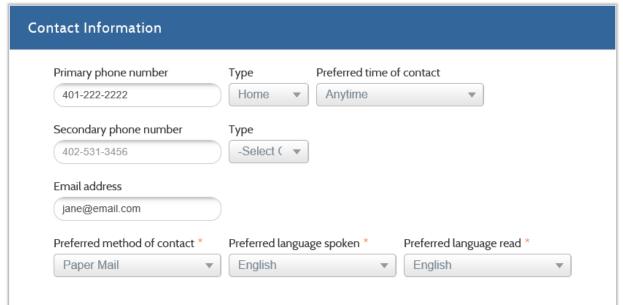
\*If you select Email for your Preferred Contact Method, HealthSource RI is still required to send certain information through paper mail such as Disenrollment Notices and Billing Statements.\*



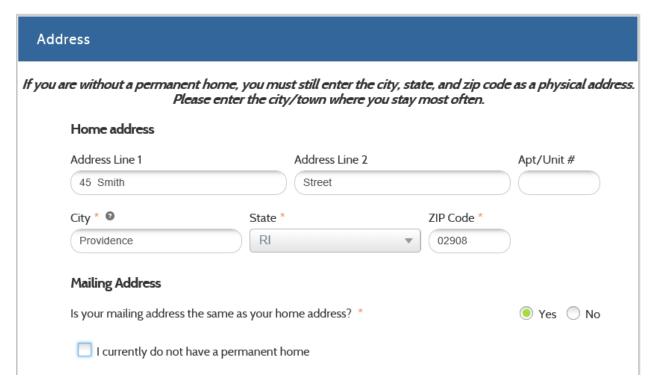
## **Your Information**

Required Fields \*









<sup>\*</sup>If you do not currently have a permanent home, select the checkbox and you will be able to choose a DHS Office Address to receive mailings.