

# Thank you for being a HealthSource RI customer



---

Hello and welcome to 2023 coverage through HealthSource RI!

You may have received your identification card and information packet from your health insurance company. If you have not received your identification card, visit [HealthSourceRI.com/Find-a-Provider](https://HealthSourceRI.com/Find-a-Provider) to find your insurance company's contact information.

As you begin to use your plan, we want you to keep some important things in mind:

## **How to find a doctor**

To find doctors and other healthcare providers in your network, visit [HealthSourceRI.com/Find-a-Provider](https://HealthSourceRI.com/Find-a-Provider) or call your insurance company directly.

## **Report your income and life changes**

If you experience any changes to your income or family size, please call us at 1-855-840-4774 as soon as possible. Keeping your account up-to-date helps you receive the right amount of financial help (if eligible) and avoid any surprises at tax time.

## **Remember to pay your bill by the 23<sup>rd</sup> of each month**

There are many ways to pay your HealthSource RI bill. You can pay online, mail us a check, set up recurring payments, bring your bill to any CVS Pharmacy including the drive-thru (where available), or use the HealthyRhode mobile app. To learn more, visit [HealthSourceRI.com/Make-Payment](https://HealthSourceRI.com/Make-Payment).

## **HealthSource RI is here to help**

Have a question? Call us at 1-855-840-4774 or use our live web chat at HealthSourceRI.com. Help is available in English and Spanish, Monday through Friday from 8 am to 6 pm.

Want to talk to someone near you? Visit [HealthSourceRI.com/Contact](https://HealthSourceRI.com/Contact) or call 211 to find in-person enrollment support via a Navigator near you.

Please note, health insurance is required in Rhode Island. Remember to stay covered all throughout the year to avoid a penalty when filing your tax returns in 2024.

Thank you for being a HealthSource RI customer. We look forward to serving you.

Sincerely,

Your team at HealthSource RI