

Thank you for being a HealthSource RI customer



Hello and welcome to 2021 coverage!

You may have received your identification card and information packet from your health insurance company. If you have not received your identification card, visit HealthSourceRI.com/Find-a-Provider/ to find your insurance company's contact information.

As you begin to use your plan, we want you to keep some important things in mind:

How to find a doctor

To find doctors and other healthcare providers in your network, visit HealthSourceRI.com/Find-a-Provider or call your insurance company directly.

Report your income and life changes

Call us at **1-855-840-4774** if you have experienced changes in your income or family size. Keeping your account up-to-date helps you receive the right amount of financial help (if eligible) and avoid any surprises at tax time. Call us if you have any questions about your coverage.

Remember to pay your bill by the 23rd of each month

There are many ways to pay your HealthSource RI bill. You can pay online, mail us a check, set up recurring payments, or bring your bill to any CVS Pharmacy including the drive-thru, where available. To learn more, visit HealthSourceRI.com/Make-Payment.

HealthSource RI is here to help

Have a question? Call us at **1-855-840-4774** or use our live web chat at HealthSourceRI.com. Help is available in English and Spanish and is available Monday-Friday, 8 am- 6 pm.

Want to talk to someone near you? Visit HealthSourceRI.com/Get-Help or call **211** to find in-person enrollment support via a Navigator near you.

Remember, health insurance is required in Rhode Island. Please make sure you have continuous coverage in 2021 to avoid paying a penalty at tax time in 2022.

Thank you for being a HealthSource RI customer. We look forward to serving you.

Sincerely,

Lindsay Lang
Director, HealthSource RI